Guide to Login and Access Home-Based Learning on Student Learning Space
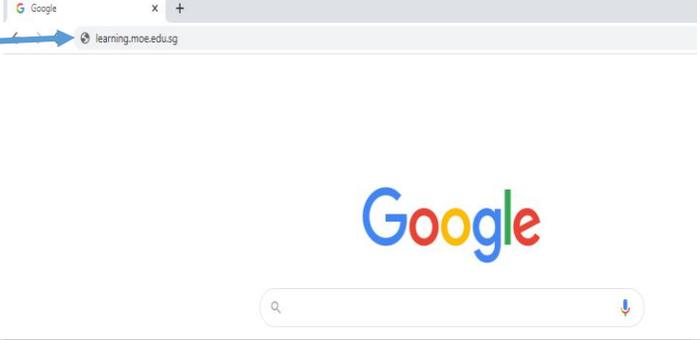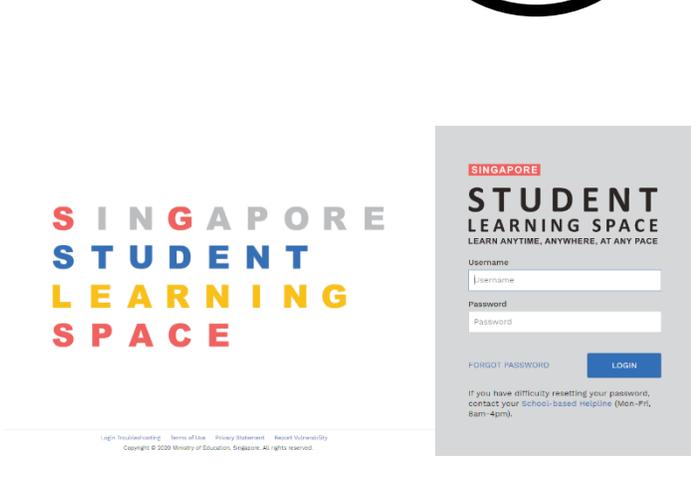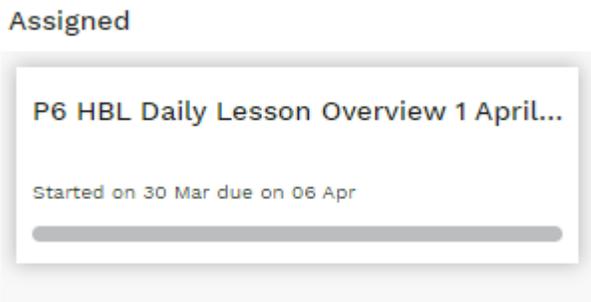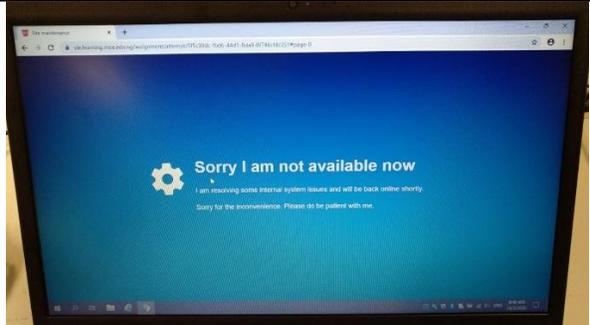
1) Open up your internet browser. Recommended browsers: Google Chrome Microsoft Edge	
2) Type in learning.moe.edu.sg in the address bar	
3) Alternatively, you may look for Student Learning Space link in our school website homepage: konghwa.moe.edu.sg	
4) Type in student's username. Student's user id = First 5 characters of student's name in Birth Cert + Last 4 digits of Birth Cert number and the last alphabet of Birth Cert number Example: Student Name: Tan Ah Boy Bryan BC Number: T1123456A SLS Username: TANAH3456A	
5) Type in the student's password and click on Login.	

6) Click on the **Assigned** lesson "P**X** HBL Daily Lesson Overview 1 April 2020" to access the lesson overview for the day. Proceed with the home-based learning accordingly. **X** = Student's level	Example:

Frequently Asked Questions (FAQ)

1) What do I do when I encounter "Sorry I am not available now" screen? SLS may be experiencing high volume of usage. Please try again after 15-30mins.	
2) What happens if I have forgotten my password? Please select "Forgot Password" and follow the on-screen instruction to reset your password by answering the security questions or registered email. Or Call school-based helpdesk at 6342 1195 extension number 577. Operating hours: Mon – Fri, 8am to 4pm Or Call SLS helpdesk at 6702 6513. Operating hours: Mon – Fri : 4pm to 9pm	